

A choice of homes to rent in Hull



**A GUIDE TO SOCIAL LANDLORDS
WITH PROPERTIES IN HULL**

A GUIDE TO SOCIAL HOUSING PROVIDERS IN HULL

This booklet includes the details of the different social housing providers in Hull. It gives information about the providers, how you can apply for accommodation with each provider, the types of properties they have and the areas in which those properties are located.

This booklet has been produced collectively by all of the organisations included.

GENERAL INFORMATION

Keys:

The following codes are used throughout the booklet to show you the type of accommodation each provider has and the areas in which they have that accommodation.

ELD	Elderly persons accommodation (including sheltered housing with warden call facility)
SING	One-bed roomed accommodation for single people and couples without children
FAM	Two or more bed roomed accommodation for larger households
WCA	Accommodation especially built or adapted for wheelchair users
ADAP	Accommodation with adaptations

N	North Hull
W	West Hull
E	East Hull
C	Central Hull
B	Bransholme

Can I claim Housing Benefit?

Yes. If you are on low income you can claim help with your rent and you can also claim help with your council tax. If you are unsure about whether you will qualify for any housing benefit you can check with Hull City Council by ringing 01482 300 300 or calling into any one of the customer service centres.

LOCAL AUTHORITY HOUSING

HULL CITY COUNCIL

Hull City Council is the local authority in Hull with a retained stock of over 25,000 properties within the Hull boundary.

Who do we house?

Hull City Council houses people from our housing list in accordance with our Lettings Policy which prioritises people according to their housing need. Generally the higher your housing need, the more likely it is that you will be offered accommodation.

There are certain rules about who can be accepted onto the housing list and your application may be refused if you do not meet the qualification criteria in our policy or you are not eligible for social housing due to your immigration status.

The Lettings Policy is available on our website at www.hullcc.gov.uk.

Council tenancies

Hull City Council offers tenants a tenancy in accordance with our Tenancy Policy. Most tenants have an introductory or a secure tenancy, but there are certain exceptions.

The Tenancy policy is available on Hull City Council's website at www.hullcc.gov.uk.

HOUSING ASSOCIATIONS

What are housing associations?

Housing associations are the main providers of new social housing. There are over 2,000 housing associations in England, currently managing around 2million homes and providing housing for at least twice that many people.

Housing associations are run as businesses but they do not trade for profit. Any surplus is put back into the organisation to maintain existing homes and to help finance new ones.

Are housing association tenancies the same as Council ones?

Most housing associations used assured tenancies which mean tenants rights are protected under the Tenant's Charter and have virtually the same security a council tenant has. The rents are set by the association at a level that is within reach of people of low incomes

Who do we house?

Generally people housed by housing associations are those defined as being in "housing need". However housing associations have differing eligibility criteria depending on your needs and the demand for housing. You should contact your local authority or local associations to discuss your requirements.

All housing associations must have written policies on the type of housing services they provide, who can apply for housing and how applications will be considered. You can ask to see these policies.

Housing associations provide housing for many different sectors of the community. They always seek to help the most disadvantaged. This may be people who cannot obtain local authority housing because there is not enough, or because they do not qualify.

Other associations may specialise in providing housing for younger single people, or to those who need special support—for example people with mental illness or drug problems.

Some associations build homes for low cost home ownership and shared ownership on their developments. With these schemes, the buyer owns a portion of the home and rents the remaining share from the association.

How do I apply for housing association accommodation?

Application forms are available on request or online and some housing associations take applicants from local authority waiting lists. We suggest you contact your local authority housing department as well as the individual housing associations.

What are my rights as a housing association tenant?

Your rights and responsibilities as a housing association tenant are set out in the Housing Corporation Charter.

Equal opportunities

All housing associations have to ensure their allocation and management policies are based on the principle of equal opportunities for all.

INDIVIDUAL HOUSING PROVIDER INFORMATION

CLARION

Address	Maple House, 157–159 Masons Hill, Bromley, Kent, BR2 9HY
Telephone	0300 100 0303 Fax 020 8315 5200
Email	customerservice@affinitysutton.com
Website	www.affinitysutton.com
General Information	With over 57,000 homes and a one hundred year history, Affinity Sutton is one of the biggest providers of affordable housing in England. As a business for social purpose we're committed to helping people put down roots. We act as a springboard, maximising life chances for our residents and creating places for communities to thrive.
Type of accommodation	ELD, FAM, WCA
Areas	E

ANCHOR

Address	Lettings department 2 Goodwin Street Bradford BD1 2ST
Email	contact@anchor.org.uk
Website	www.anchor.org.uk
General Information	<p>Anchor is England's largest not-for-profit housing association, providing housing, care and support to people over 55 years old. Registered as a charity, it is one of the largest in the UK</p> <p>We have 6 housing locations with a total of 228 properties across Hull and are experts in over 55 accommodation.</p> <p>All our accommodation has either a Location Manager on site Monday-Friday or a visiting manager who visits the locations daily Monday-Friday</p> <p>All of Anchor properties are linked to a in house 24hour emergency response team known as Anchor Call</p>
Type of accommodation	ELD
Areas	N,W,E,B

CHEVIN HOUSING ASSOCIATION LTD

(A member of the Together Housing Group)

Address	The Freedom, Centre, 97 Preston Road, Kingston upon Hull, HU9 3QB (by appointment only)
Telephone	0300 555 55 61
Email	enquiries@chevinha.co.uk
Website	www.chevinha.co.uk
General Information	<p>Chevin owns and manages over 8,000 homes, covering a wide range of needs including single people, families, older persons and people with support needs. The homes are located across 23 local authorities covering both urban and rural areas, with 500 homes for rent throughout Hull and also some homes for low cost home ownership.</p> <p>Chevin is a member of the Together Housing Group, operating across the North of England managing over 35,000 homes affecting over 50,000 people's lives and employing over 1,200 staff.</p>
Type of accommodation	ELD, SING, FAM, WCA
Areas	W, E, C

DISC

Address	Unit 2, IES Centre, Sapphire House, Horndale Avenue, Aycliffe Business Park, Newton Aycliffe, Durham, DL5 6DS
Telephone	01325 731 160 Fax 0191 378 1653
Email	mark.spooner@disc-vol.org.uk
Website	www.disc-vol.org.uk
General Information	<p>DISC is a northern charity established over 28 years ago. We provide a range of services and support to vulnerable people. We have recently become a Registered Social Landlord and are currently in the process of building a portfolio of properties in Hull in the Drypool, Myton, Avenue and Newland wards.</p>
Type of accommodation	FAM, SING
Areas	N, C, E

GIROSCOPE Ltd

Address	Unit 3, 23 Arthur Street, Hull, HU3 6BH
Telephone	01482 576374
Email	info@giroscope.org.uk
Website	www.giroscope.org.uk
General Information	Giroscope is a housing charity based in West Hull. We buy run down / derelict properties and with the help of our volunteer programme bring them back into use. Our properties are let as affordable homes and we currently have around 90 properties in the local area.
Type of accommodation	SING, FAM
Areas	W

HABINTEG HOUSING ASSOCIATION

Address	Beech House, Woodland, Park, Bradford Road, Chain Bar, Bradford, West Yorkshire, BD19 6BW
Telephone	01482 585256 Fax 01482 585256
Email	info@habinteg.org.uk
Website	www.habinteg.org.uk
General Information	<p>Habinteg Housing Association has been providing housing for disabled and non disabled people since 1970. We work throughout England providing over 3000 homes with 33% of our homes being specifically designed for wheelchair users.</p> <p>We believe that disability is a mainstream issue, and that by providing housing that can be used by all people, whether disabled or not, we can help to create a truly inclusive society.</p>
Type of accommodation	ELD, FAM, SING, WCA
Areas	W, E, C, B

HAIG HOUSING TRUST

Address	Alban Dobson House Green Lane Morden Surrey SM4 5NS
Telephone	0208 685 5777 Fax 0208 685 5778
Email	enquiries @ haighousing.org.uk
Website	http://www.haighousing.org.uk/content/home
General Information	Haig is an ex-Service Charity providing Housing Assistance to the ex-Service community.
Type of accommodation	General Needs
Areas	Nationwide

HANOVER

Address	North Regional Office, Dove Court, Bolton Street, Bradford, West Yorkshire, BD3 0BJ
Telephone	0800 280 2575 (Freephone) 01480 226587 and 01482 219921
Email	lettings.enquiries@hanover.org.uk
Website	www.hanover.org.uk
General Information	Hanover provides retirement accommodation, one or two bedroomed flats for rent. All properties are linked to a 24 hour emergency response service. Most schemes have an Estate Manager based on site and offer communal facilities.
Type of accommodation	ELD
Areas	C

HULL CHURCHES HOUSING ASSOCIATION

Address	31 Beverley Road, Kingston upon Hull, HU3 1XH
Telephone	01482 210842 Fax 01482 321256
Email	info@hullchurcheshousing.org.uk
General Information	<p>Established in 1982 Hull churches Housing Association is an independent, not for profit, registered provider of quality social homes, housing related support and niche care services in Hull and East Yorkshire.</p> <p>Our purpose is to make a difference to people's lives, and the communities in which we work, by providing the best quality homes we can and providing excellent services, including person centred care and support, that contribute to changing individual lives for the better.</p>
Type of accommodation	ELD, SING, FAM, WCA, ADAP
Areas	W, E, C

HULL CITY COUNCIL

Address	Hull HomeSearch, P.O. Box 15, Hull, HU1 2AB
Telephone	01482 300 300 Fax 01482 618495
Email	Hull.homesearch@hullcc.gov.uk
Website	www.hullcc.gov.uk
General Information	Local authority housing providing a wide range of accommodation for single people to larger families. We operate a choice based lettings system which means you need to bid for the properties you wish to be considered for.
Type of accommodation	ELD, SING, FAM, WCA, ADAP
Areas	N, W, E, C, B

HULL UNITED CHARITIES

Address	Northumberland Court, Northumberland Avenue, Kingston upon Hull, HU2 0LR
Telephone	01482 323965 Fax 01482 322965
Email	admin@hulluc.karoo.co.uk
Website	
General Information	Sheltered Almshouse flats for older people who are need of sheltered accommodation through ill-health, age or infirmity. Our aim is to encourage independent living while providing warden support if needed.
Type of accommodation	ELD
Areas	C

PICKERING AND FERENS HOMES

Address	Silvester House, The Maltings, Silvester Street, Kingston upon Hull, HU1 3HA
Telephone	01482 223783 Fax 01482 223805
Email	info@pfh.org.uk
Website	www.pfh.org.uk
General Information	We are the largest, locally-based independent housing association for older people operating exclusively within Hull and the East Riding. We offer our residents independent living in a choice of properties ranging from one bedroom flats to two bedroom bungalows, with easy access to a range of housing and community services.
Type of accommodation	ELD, WCA
Areas	N, W, E

PLACES FOR PEOPLE

Address	Suite 2A, Dunedin House, Percy Street, Kingston upon Hull, HU2 8HL
Telephone	0845 850 9571 Fax 01482 972248
Email	eyhomes@placesforpeople.co.uk
Website	www.placesforpeople.co.uk
General Information	We are one of the largest property management, development and regeneration companies in the UK. We have assets of more than £3billion. Places for People Homes is our property and neighbourhood management arm which is responsible for the majority of our 62,034 homes across England and Wales.
Type of accommodation	ELD, SING, FAM, WCA, ADAP
Areas	N, W, E, C, B

RAILWAY HOUSING ASSOCIATION

Address	Bank Top House, Garbutt Square, Neasham Road, Darlington, DL1 4DR
Telephone	01325 482125 Fax 01325 384641
Email	info@railwayha.co.uk
Website	www.railwayha.co.uk
General Information	Established in 1919, Railway Housing Association is a registered charity and registered social landlord. We own over 1300 affordable rented homes mainly in the North east of England and Yorkshire. In Hull, we have approx 100 one bed sheltered flats, and a small number of 1 bed flats for singles/couples over 50 and 2 bed houses for singles/couples over 50. No dogs/cats.
Type of accommodation	ELD
Areas	N, W

THE RIVERSIDE GROUP “RIVERSIDE”

Address	Neighbourhood Office, 9 Grampian Way, North Bransholme, Kingston upon Hull, HU7 5BZ
Telephone	0345 111 0000
Email	info@riverside.org.uk
Website	www.riverside.org.uk
General Information	<p>Riverside is a national charitable, not for profit housing association that provides homes for people across the country. As one of the leading housing associations and with over 80 years experience Riverside provides support and affordable housing to people of all ages.</p> <p>As a multi award winning social housing provider, more than 80,000 people call our properties home and we have a track record of investing in communities and making them better places to live as well as improving thousands of homes across the country.</p>
Type of accommodation	SING, FAM
Areas	B, N

SANCTUARY HOUSING

Address	36a Beck Road, Shiregreen, Sheffield S5 0GH
Telephone	0800 1313348 or 0300 123 3511
Email	contactus@sanctuary-housing.co.uk
Website	www.sanctuary-housing.co.uk
General Information	One of the largest housing associations in the UK, we own around 2,000 properties in Hull which are managed locally. We have a large number of properties for single people, couples and families. We also have properties with facilities for older single people and couples, as well as a number of properties that have adaptations for people with disabilities.
Type of accommodation	SING, FAM, ELD, WCA
Areas	N, E, W, C

Teachers Housing Association

Address	Head Office , London = Rugby Chambers, 2 Rugby Street, London, WC1N 3QU Hull Scheme = Dunham Gardens, Clarondale, Sutton Park, Hull, HU7 4AS
Telephone	020 7440 9440 Fax 020 7404 3322
Email	enquiries@teachershousing.org.uk
Website	www.teachershousing.org.uk
General Information	We offer sheltered housing for older people nationwide, and housing for teachers and others in London.
Type of accommodation	Hull = 33 self contained studios and one bedroom apartments at Dunham Gardens
Areas	Hull = Clarondale, Sutton Park.

OTHER SUPPORT

ARMED FORCES MONEY ADVICE PROJECT

Hull and East Riding Citizens Advice Bureau

The Wilson Centre

Alfred Gelder Street

Hull

HU1 2AG

Hester Bridges

01482 328990

CABForcesProject@hull-eastridingcab.org.uk

This is a new project to provide money advice to currently serving personnel, Veterans/service leavers or their immediate family members.

The Project has been funded by the Hull Military Covenant Forum and has been set up to offer money advice and support around income, budgeting, debts and accessing charitable funds.

An assessment will be made, with referral where appropriate to other agencies within the forum, CAB and external contacts.

They will then receive a call from the Project to discuss an appointment.



Hull Churches Housing Association Limited



This booklet has been produced by Hull City Council and housing associations in Hull to help you find good quality housing that you can afford.